

System & Product Approval

premier
guarantee[®]

Structural Warranty and Building Control

Benefits of Product Approval

As part of our warranty application process, property developers must ensure that the products and systems they use on site are approved by us in line with the requirements of our Technical Manual.

Using products and systems which are not approved by Premier Guarantee may lead to lengthy delays on site and could result in the development being rejected for structural warranty cover.

Our product and system approval process has been developed to help manufactures gain accreditation under our technical requirements, allowing you to promote yourself as an approved system provider and giving your customers the confidence to use your products and systems on sites registered with Premier Guarantee.

As a leading provider of Structural Warranty in the UK, being approved by Premier Guarantee would:

- Enable your product to be approved for use to over 2000 Premier Guarantee registered Developers and Builders throughout the UK.
- Provide assurance to our clients and lenders that your products and systems are approved to perform to a consistently high quality standard and remain durable for a minimum of 60 years.
- Allows you to promote yourself as a Premier Guarantee approved system provider giving your customers the confidence to use your products and / or systems.



Our approval process is one of the most robust in the Structural Warranty market. It audits manufacturers on design, quality control, assembly, transportation and on site construction, giving developers and lenders the confidence and trust in your product.

The Approval Process

1. Initial Enquiry

To apply for or enquire about Product Approval contact our Technical Services team on 0800 107 8446 or productapprovals@premierguarantee.co.uk.

2. Quote and Acceptance

If you would like to accept the quote simply sign and return the quote acceptance document.

3. Design Package Appraisal

An initial triage to ascertain whether the system broadly meets our performance standards. If it does not, we will provide feedback.

If the system/product is considered suitable to proceed as an application, a detailed review of the submitted system/documentation can commence, subject to the fee being paid.

Our internal technical team will undertake a design audit of your product making sure the system meets the requirements of our technical manual and Building Standards. The auditors will ask for:

- Design details - Drawings, plans, sections, elevations and specifications of the construction (including structural and weather proof elements).
- Independent / third party assessment of component / system e.g. BBA, BM TRADA, BRE, WIMLAS, Europe Technical Approval (ETA) or conformity to International, European and British Standards.
- Third party manufacturer's warranties.

4. Meeting and Factory Inspection (System Approval only)

If stage 2 is successful, a factory inspection will take place. If we are satisfied with your system it will be issued with a provisional approval for an initial test site.

Our technical auditors will contact you to arrange a meeting and factory inspection. The factory inspection will assess:

- Quality control system.
- Manufacturing / assembly process.
- Storage of materials and components.
- Protection of modules during transportation.
- Systems for onsite connection of modules.

5. Issue Product/System Approval

An initial trial site to be assessed, which is registered with Premier Guarantee for warranty purposes. The developer will need to show that the system can be constructed to meet our technical requirements and the Building Regulations. Once this site has shown that the system can achieve this, the system will gain a full system approval. This will be limited to one year and require renewal (due to changes in technical requirements and legislation we have to ensure that the system design intent is maintained and meets current legislation).

Once approved you will receive:

- Product Approval Document outlining the risk management process to be undertaken when installing on site.
- Product Approval Certificate.
- Product Approval Logo.

The assessment process we provide is purely for our warranty purposes and is not a third party approval such as a European Technical Assessment Certificate or a BBA (British Board of Agreement approval) nor is it recognition that it meets the requirements of other structural warranty providers.

After Approval

Once a system has passed the detailed product assessment, it's 'approved' status is valid for a period of 12 months as long as the 3rd party accreditations remains current and the product remains unchanged.

Following approval a renewal period will be set within the approval document, which outlines the system and quality control processes that will be reassessed to ensure ongoing compliance. This will involve design appraisal and additional factory inspections.

Any changes to the system or product during the approval period should be communicated to the innovations team to check compliance with warranty standards.

As part of your approval, Premier Guarantee will provide public access to all potential customers via a dedicated web page giving details of all the approved products that are suitable for use in buildings which are accepted by the warranty scheme. We will also make our customers aware of your product's acceptance via our newsletters. A logo will be available for you to use on your company literature.



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